

Edis Vrtagić

Full Stack .NET Developer

Contacts

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Skills

- .NET Core
- ASP.NET
- .NETFRAMEWORK
- C#
- MSSQL
- HTML5
- CSS3
- JAVASCRIPT
- WEB DEVELOPMENT
- DESKTOP DEVELOPMENT
- CUSTOM DEVELOPMENT

Languages

- English: A2
- Bosnian: Native

About Me

I am Edis Vrtagić, a Bachelor of Computer Science. I graduated from IPI Academy in Tuzla and specialize in developing professional software solutions using .NET technology, whether for web or desktop applications. I approach my tasks responsibly and strive to complete them as quickly as possible. I enjoy learning about new technologies and adapt quickly to them.

Work experience

IT Help Desk Support

April 2025 - Today

BH Telecom d.d. Sarajevo – Tuzla

- Logging reported service disruptions
- Providing information about BH Telecom's service offerings
- Informing customers about account and user status
- Providing general information to customers
- Executing service sales
  Contacting customers as part of sales/promotional campaigns and assessing customer satisfaction

IT Help Desk Support Internship

April 2024 – May 2024

Comversum d.o.o. Tuzla

- IT support for business clients
- Remote troubleshooting of computer issues
- Working on IT system security
- Managing professional cybersecurity tools for clients (Sophos Network Firewall)

Educations

Bachelor of Computer Science

2020 – 2024

International business-information academy Tuzla (IPI Academy)

Electronics technician

2016 – 2020

Electrical High school Tuzla

Portfolio website

All projects, projects in progress, and other information can be found on the **Portfolio website**.